



City of Green River  
City Council Meeting  
Agenda Documentation

Preparation Date: 1/6/2020	Department: Finance
Meeting Date: 1/7/2020	Department Head: Chris Meats
	Presenter: Chris Meats

**Subject:**

*Review of an agreement with Barracuda Networks, Inc to upgrade and maintain the City's Spam filter*

**Background/Alternatives:**

*To keep our technology infrastructure up to date and maintained the City uses support contracts with vendors to ensure support, software upgrades and parts availability. The agreement with Barracuda Networks, Inc. is to upgrade and maintain the City's current Spam Filter*

**Attachments:**

*Contract*

**Fiscal Impact:**

*The IT division budgets for and annual subscription for the City's spam filter. The upgrade to the current filter is free under the current subscription.*

**Staff Impact:**

*N/A*

**Legal Review:**

*The Agreement has been reviewed and approved by Legal Counsel.*

**Suggested Motion:**

*I move to approve an agreement with Barracuda Networks, Inc. to provide support services and upgrades for the Barracuda Spam filter.*



## Barracuda Networks Migration & Upgrade Agreement

Barracuda Networks provides a migration promotional discount for existing customers when migrating or upgrading to a new hardware, cloud, or virtual solution from an existing Barracuda solution.

The following terms and conditions apply to the Migration & Upgrade Credit Program:

1. This application must be fully completed and submitted to Barracuda at the time, or before, the purchase order is placed for the new solution.
2. The promotion provides a migration discount. This discount is based off the list price of the new solution being purchased.
3. The product being replaced must be current on Energize Updates and paid in full or has Energize Updates current within the last 90 days. A reinstatement fee for support will be charged if support maintenance has lapsed and is not current on the product being replaced.
4. Purchase of a new support subscription is required with a minimum of 1-year Energize Update subscription term.
5. If hardware is being replaced it must be returned to Barracuda within 60-days of the migration/replacement order date. Failure to return the product within this timeframe will result in additional charges to the end user equal to the full amount of the migration promotion received.
6. Barracuda Networks reserves the right to reject any Migration or Upgrade Credit Application at its sole discretion. Application is not valid until accepted in writing by Barracuda. Barracuda Networks reserves the right to terminate this program at any time without notice. Void where prohibited by law.

By completing and signing below, you agree to be bound by the program terms set forth above, including the requirement to return the hardware being replaced to Barracuda Networks within 60 days.

### Product Migrated or Upgraded:

Serial Number(s): \_\_\_\_\_

### Authorized Signature:

Signature: \_\_\_\_\_ Title: \_\_\_\_\_

Name (print): \_\_\_\_\_ Date: \_\_\_\_\_

### Please return hardware to:

#### For Customers in North & South America:

**Barracuda Networks, Inc**  
ATTN: Shipping and Receiving  
5225 Hellyer Oaks Boulevard, Suite 150  
San Jose, CA 95138  
US

#### For Customers in Europe, Middle East & Africa:

**Barracuda Networks, Inc.**  
ATTN: Shipping and Receiving  
Brunel House, Stephenson Road  
Basingstoke, RG21 6XR  
United Kingdom